

INTRODUCTION TO HOSPITALITY MANAGEMENT (756)
CLASS XII
(2018-19)

TIME: 3 HOURS

Max. Marks: 60

BLUEPRINT OF SAMPLE QUESTION PAPER

| UNIT NO. | UNIT NAME | SECTION -A | | | SECTION -B | TOTAL No. of Questions |
|--|---|--|----------------------------|------------------------|---------------------------|------------------------|
| | | MCQ / FILL IN THE BLANKS/ DIRECT QUESTIONS | VERY SHORT ANSWER QUESTION | SHORT ANSWER QUESTIONS | LONG/ ESSAY TYPE QUESTION | |
| | | 1 MARK EACH | 2 MARKS EACH | 3 MARKS EACH | 5MARKS EACH | |
| I | Introduction to Hospitality management | 2 | 1 | 1 | 1 | 5 |
| II | Organisational structure of Hotel | - | 1 | 1 | 1 | 3 |
| III | Classification of hotel | 2 | 1 | 1 | 1 | 5 |
| IV | Distribution Channel | 2 | 1 | - | 1 | 4 |
| V | Introduction to Front office division | 2 | - | 1 | 1 | 4 |
| VI | Front office services | 2 | 1 | 1 | - | 4 |
| VII | Front office communication and other Attributes | - | 1 | 1 | 1 | 3 |
| VIII | Front office and guest safety and security | 2 | 1 | 1 | 1 | 5 |
| TOTAL QUESTIONS | | 12 | 7 | 7 | 7 | 33 |
| NO. OF QUESTIONS TO BE ATTEMPTED BY A CANDIDATE | | Any 10 | Any 5 | Any 5 | Any 5 | 25 |
| TOTAL MARKS | | 10x1 = 10 | 5 x 2 = 10 | 5 x 3 = 15 | 5 x 5 = 25 | 60 MARKS |

1. This question paper contains 33 questions out of which the candidate needs to attempt only 25 questions.
2. Question paper will be divided into two sections:
 - (i) SECTION A:
 - **Multiple Choice Questions/Fill in the blanks/Direct questions:** There will be 12 questions of 1 mark each. A candidate needs to attempt any 10 questions (**Marks 10 x 1 = 10**).
 - **Very short answer type questions:** There will be 7 questions of 2 marks each. A candidate needs to attempt any 5 question. (**Marks 5 x 2 = 10**).
 - **Short answer type questions:** There will be 7 questions of 3 marks each. A candidate needs to attempt any 5 questions (**Marks 5 x 3 = 15**).
 - (ii) SECTION B:
 - **Long answer/ Essay type questions:** There will be 7 questions of 5 marks each. Students need to attempt any 5 questions (**Marks 5 x 5 = 25**).