

# CBSE | DEPARTMENT OF SKILL EDUCATION

## FRONT OFFICE OPERATIONS (SUBJECT CODE -410)

### CLASS IX (SESSION 2021-2022) MARKING SCHEME FOR TERM -1

Max. Time Allowed: 1 Hour

Max. Marks: 25

#### SECTION A

Answer any 5 questions out of the given 6 questions on Employability Skills (1 x 5 = 5 marks)

1.	c) a group of numbers or letters used by the post office to identify a region.	1
2.	d) Appreciate oneself for all the achievements	1
3.	b) Antivirus software	1
4.	b) Team Player	1
5.	d) Central Processing Unit	1
6.	c) Face-to-face conversation	1

#### SECTION B

Answer any 15 questions out of the given 20 questions (1 x 15 = 15 marks)

7.	d)Kerala	1
8.	a) Economic	1
9.	b) Health/Medical Tourism	1
10.	d) Harminder Sahib	1
11.	c)24	1
12.	b) Stimulation of Infrastructure Investment	1
13.	c)Travel Agency	1
14.	d) Incredible India!	1
15.	b) Mussoorie	1
16.	c)Indian Tourism Development Corporation	1
17.	a) Sustainable tourism	1
18.	c) Darjeeling	1
19.	d)Mass Tourism	1
20.	b) Hawa Mahal	1
21.	c) Haridwar	1
22.	b) Alteration of Ecosystems by Tourist Activities	1
23.	c)Wilderness Tourism	1
24.	a) Jagannath Temple	1
25.	c) Cathedral Church of St. Thomas	1
26.	a) Domestic Tourism	1

**SECTION C**  
**(COMPETENCY BASED QUESTIONS)**

**Answer any 5 questions out of the given 7 questions**

**(1 x 5 = 5 marks)**

<b>27.</b>	d)Excurtionist	<b>1</b>
<b>28.</b>	c)Travel Agency	<b>1</b>
<b>29.</b>	b) City Palace, Udaipur	<b>1</b>
<b>30.</b>	c)Amarnath	<b>1</b>
<b>31.</b>	a) Jim Corbett National Park	<b>1</b>
<b>32.</b>	c) Social Impact	<b>1</b>
<b>33.</b>	d) Economic Impact	<b>1</b>