

CBSE | DEPARTMENT OF SKILL EDUCATION

INTRODUCTION TO TOURISM (SUBJECT CODE: 406)

MARKING SCHEME FOR CLASS X (SESSION 2023-2024)

Max. Time: 2 Hours

Max. Marks: 50

General Instructions:

1. Please read the instructions carefully.
2. This Question Paper consists of **21 questions** in two sections – Section A & Section B.
3. Section A has Objective type questions whereas Section B contains Subjective type questions.
4. **Out of the given (5 + 16 =) 21 questions, a candidate has to answer (5 + 10 =) 15 questions in the allotted (maximum) time of 2 hours.**
5. All questions of a particular section must be attempted in the correct order.
6. **SECTION A - OBJECTIVE TYPE QUESTIONS (24 MARKS):**
 - i. This section has 05 questions.
 - ii. There is no negative marking.
 - iii. Do as per the instructions given.
 - iv. Marks allotted are mentioned against each question/part.
7. **SECTION B – SUBJECTIVE TYPE QUESTIONS (26 MARKS):**
 - i. This section contains 16 questions.
 - ii. A candidate has to do 10 questions.
 - iii. Do as per the instructions given.
 - iv. Marks allotted are mentioned against each question/part.

SECTION A: OBJECTIVE TYPE QUESTIONS

Q. No.	QUESTION	Source Material (NCERT/PSSCIVE/ CBSE Study Material)	Unit/ Chap. No.	Page no. of source material	Marks
Q. 1	Answer any 4 out of the given 6 questions on Employability Skills (1 x 4 = 4 marks)				
i.	(c) Clarity of speech	NCERT	Unit-1	Pg-10	1
ii.	(b) Internal Motivation	NCERT	Unit-2	Pg-51	1
iii.	(c) It can prevent data from getting corrupt	NCERT	Unit-3	Pg-78	1
iv.	Physical exercise Yoga Meditation Going on vacations with family Taking nature walks	CBSE Study material	Unit-2	Pg-18	1
v.	(a) cooking in a restaurant	NCERT	Unit-4	Pg-48	1
vi.	(b) 17	NCERT	Unit-5	Pg-106	1
Q. 2	Answer any 5 out of the given 6 questions (1 x 5 = 5 marks)				
i.	(a) crossing	CBSE Study Material	Unit-1	Pg-21	1

ii.	(d) heredity	CBSE Study Material	Unit-1	Pg-3	1
iii.	(d) Attitude	CBSE Study Material	Unit-1	Pg-9	1
iv.	(a) Having a sense of humour	CBSE Study Material	Unit-1	Pg-10	1
v.	(C) A positive attitude makes you authoritative	CBSE Study Material	Unit-1	Pg-9	1
vi.	Personality means the unique set of qualities that makes you different from others.	CBSE Study Material	Unit-1	Pg-2	1
Q. 3	Answer any 5 out of the given 6 questions (1 x 5 = 5 marks)				
i.	(b) Guests are like God	CBSE Study Material	Unit-2	Pg-24	1
ii.	(a) International tourists	CBSE Study Material	Unit-2	Pg-26	1
iii.	a) Employment Generation	CBSE Study Material	Unit-2	Pg-27	1
iv.	c) National Tourism Organizations	CBSE Study Material	Unit-2	Pg-33	1
v.	(d) Domestic Tourism	CBSE Study Material	Unit-2	Pg-25	1
vi.	b) Computer Reservation System	CBSE Study Material	Unit-2	Pg-34	1
Q. 4	Answer any 5 out of the given 6 questions (1 x 5 = 5 marks)				
i.	c) group travellers	CBSE Study Material	Unit-3	Pg-42	1
ii.	(c) Pent House	CBSE Study Material	Unit-3	Pg-43	1
iii.	(a) Transfer	CBSE Study Material	Unit-3	Pg-44	1
iv.	Information/personal details about guests such as their date of birth, anniversary and so on is called guest folio.	CBSE Study Material	Unit-3	Pg-44	1
v.	c) Meetings	CBSE Study Material	Unit-3	Pg-46	1
vi.	d) Foreign exchange	CBSE Study Material	Unit-3	Pg-47	1
Q. 5	Answer any 5 out of the given 6 questions (1 x 5 = 5 marks)				
i.	Dance, music, folklore, painting, sculpture (Any 2)	CBSE Study Material	Unit-4	Pg-56	1
ii.	a) Pilgrimage	CBSE Study Material	Unit-4	Pg-55	1
iii.	d) nature walks	CBSE Study Material	Unit-4	Pg-53	1
iv.	d) desert triangle of India	CBSE Study Material	Unit-4	Pg-59	1

v.	(c) Folklore	CBSE Study Material	Unit-4	Pg-51	1
vi.	(b) Event based Tourism Product of India	CBSE Study Material	Unit-4	Pg-57	1

SECTION B: SUBJECTIVE TYPE QUESTIONS

Q. No.	QUESTION	Source Material (NCERT/PSSCIVE/ CBSE Study Material)	Unit/ Chap. No.	Page no. of source material	Marks
Answer any 3 out of the given 5 questions on Employability Skills in 20 – 30 words each (2 x 3 = 6 marks)					
Q. 6	Mental, Social, Financial, Physical	CBSE Study Material	Unit-2	Pg-17	2
Q. 7	<ul style="list-style-type: none"> • Physical barriers • Linguistic barriers • Interpersonal barriers • Organizational barriers • Cultural barriers * Any four	NCERT	Unit-1	Pg-21	2
Q. 8	Mobile operating Systems <ul style="list-style-type: none"> • Android • Symbian • Windows Phone • iOS 	CBSE Study Material	Unit-3	Pg-22	2
Q. 9	Qualities of an entrepreneur. <ul style="list-style-type: none"> • Hard work • Optimism • Independence • Energetic • Self-confident • Perseverant * Any four	CBSE Study Material	Unit-4	Pg-48	2
Q. 10	Sustainable development is the development that satisfies the needs of the present without compromising the capacity of future generations, guaranteeing the balance between economic growth, care for the environment and social well- being.	NCERT	Unit-5	Pg-104	2
Answer any 4 out of the given 6 questions in 20 – 30 words each (2 x 4 = 8 marks)					
Q. 11	<ul style="list-style-type: none"> • The Boss is the Boss; right or wrong, the boss has the last word. • Keep the Boss informed: Good or bad. • Never go over the boss 	CBSE Study Material	Unit-1	Pg-17	2

	<p>head without telling him or her first.</p> <ul style="list-style-type: none"> • Make your Boss look good. 				
Q. 12	<ul style="list-style-type: none"> • Domestic tourism involves trips made by local residents within their own countries. • Example: An American, who lives in New York, takes a business trip to Los Angeles 	CBSE Study Material	Unit-2	Pg-25	2
Q. 13	<ul style="list-style-type: none"> • Travel literature is also important. It covers personal travel narratives, memoirs, biographies and photographic records of specific places or journeys. • Travel literature often provides interesting insights into destinations not otherwise available, thereby adding another dimension to destination information. 	CBSE Study Material	Unit-2	Pg-34	2
Q. 14	<p>Inbound Tourist: a) When tourists from other countries visit a said country, then they are the inbound tourists for the said country.</p> <p>b) Nonresidents or foreigners visiting a given country are known as inbound tourists. For eg. Europeans visiting India are inbound tourists for India.</p> <p>Outbound Tourist: a) When the citizen of a country visits a foreign nation then they are called outbound tourists of the country.</p> <p>b) Residents visiting to a given country are known as outbound tourists. For eg. An Indian visits U.S.A. for holidays are an outbound tourist for India.</p>	CBSE Study Material	Unit-3	Pg-47	2
Q. 15	<ul style="list-style-type: none"> • Passport is an official document issued by the government of a country to its citizens as a proof that 	CBSE Study Material	Unit-3	Pg-47	2

	<p>one is a resident of the country.</p> <ul style="list-style-type: none"> • Every passport has a validity period and expiration dates. A citizen can travel out of his/ her country only when he/ she possess a valid Passport. 				
Q. 16	<p>Spas are gaining popularity as modern tourism products all over the world.</p> <ul style="list-style-type: none"> • Spas are to develop healthy habits among travelers and also provide a space where they can relax their body and mind. • Spa's or mineral water springs were believed to have medicinal values. People travel to spas and clinics for curative baths and medical treatment. • In some countries like Italy, Austria and Germany great importance is given to spa treatments. <p>*Any two</p>	CBSE Study Material	Unit-4	Pg-53	2

Answer any 3 out of the given 5 questions in 50– 80 words each (4 x 3 = 12 marks)

Q. 17	<p>1. Heredity -heredity is the passing on of physical or mental characteristics genetically from one generation to another. four aspects of personality we inherit i.e, body build, physical attractiveness, physical defects and health conditions from our ancestors.</p> <p>2. Culture -Culture can be defined as the ideas, customs and social behaviour of a particular people or society. We learn values and inclination from our culture and it shapes our behaviour. Behaviour defines our personality. Thus people born in different cultures tend to develop different types of personalities.</p> <p>3. Family Background- Family is the smallest unit of society. Family is a group of people related by blood or marriage.</p>	CBSE Study Material	Unit-1	Pg-3	4
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	<p>The foremost influencer after heredity to shape personality of a baby is family.</p> <p>4. Experiences in Life -Your personality might have kindness as a trait but repeated experience in your life where you felt cheated due to kindness can influence your this personality trait for future.</p> <p>5. People We Interact With-“A Person is known by the company he or she keeps” is a common proverb. We interact with an array of people in our life like – neighbours, teachers, classmates, schoolmates, friends, cousin, colleagues, boss and even strangers etc. People who are alike us in attitude and value we persuade them and associate with them.</p> <p>* Any four</p>				
Q. 18	<p>The main objectives of the State Tourism Development Corporation are to:</p> <ol style="list-style-type: none"> 1. Establish, develop, promote, execute, operate and otherwise carry on projects, schemes and other activities including running and maintenance of tourist vehicles to facilitate or accelerate the development of tourism. 2. Construct, run and maintain Tourist Information Bureaux and Centres in and outside the State within the Country. 3. Publish and sell different types of material for the purpose of giving publicity to tourism. 4. Construct, lease out, take on lease, run and maintain tourist bungalows, tourist inns, youth hostels, hotels and cafeterias 	CBSE Study Material	Unit-2	Pg-37	4
Q. 19	<ul style="list-style-type: none"> • Information Provider: Travel agency acts a source of information for the tourists. The information 	CBSE Study Material	Unit-3	Pg-45	4

can be regarding a destination to aid the customer in choosing a tour or about airline timings for choosing a flight of convenience.

- **Ticketing:** Ticketing is one of the primary activities of the Travel agency. Ticketing refers to both airline and railway ticketing. Air tickets both domestic and international are provided by travel agencies and the travel agent.
- **Tour Packages:** A travel agent also acts as a bridge between tour operator and the tourists. A tour package of any major tour operator can be bought from a travel agent. At times a travel agent can also help design a customised tour package as a tourist can get all the services - airport pick & drop, sightseeing, hotel accommodation, bus, train & air travel, documentation etc.
- **Documentations:** The travel documents required for both Domestic & International travel are also provided by the travel agent. The various documents handled by this department is Passport, VISA, Health certificate etc.
- **Foreign Exchange:** The currency of the country of travel is required by a tourist to visit the country. Some travel agents also double up as foreign exchange provider as they have permission from the RBI and issue travel cheques and cash as per the requirement and convenience of the customer.

	<ul style="list-style-type: none"> • Insurance: Few travel agencies also provide comprehensive policies of insurance in conjunction with listed Insurance companies (Government or Private) to the travellers. • M.I.C.E : is one of the prominent activities of a travel agency as it is a great revenue generator for the company. Travel agents liaison with the hotels & other service providers and arrange for the facilities and services needed to organise large scale conferences as well as meetings for corporate houses and associations. <p>* Any four</p>				
<p>Q. 20</p>	<p>Terminologies Related with Tourist</p> <ul style="list-style-type: none"> • Guest – Guest is the person who actually avails all the services provided by a Travel agent or Hotel. • Customer – One who pays for all the services availed. For example, a corporate footing the bill for its executives using a hotel or travel agent’s services for travelling on business. • PAX – Passenger. Usually used as “No. of PAX” to understand the number of passenger travelling together. • FIT – Free Individual Traveller. This term is used to mention single Travellers or at the most a couple. • GIT – Group Inclusive Tour. This term is used to mention Group Traveller <p>*(Any 4)</p>	<p>CBSE Study Material</p>	<p>Unit-3</p>	<p>Pg-42</p>	<p>4</p>

<p>Q. 21</p>	<ul style="list-style-type: none"> • Flora and Fauna attract many tourists. Tourists like to know the various types of plants and trees that they see and which trees are seen in which seasons. • There are many plants which are specific to certain regions and many times students and travellers visit those areas especially to see those varieties of plants. • Thick forest covers, attract tourists who enjoy trekking. Fauna attracts tourists who like to watch birds, wild mammals, reptiles and other exotic and rare animals. Wildlife Sanctuaries, National Parks, Zoos, Aquariums, Botanic Gardens are the places where one can view and learn about the flora and fauna. • Yellow Stone National Park, San Diego Zoo, Botanic Gardens at Kew near London, Kandy in Sri Lanka and Bogor in Java in Indonesia are important attractions for wildlife lovers 	<p>CBSE Study Material</p>	<p>Unit-4</p>	<p>Pg-53</p>	<p>4</p>
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